## OB GYN



## PROVIDER TRAINING



Orientation:

THURSDAY, **NOVEMBER 6, 2025** 

Time:

12:00 PM - 1:30 PM

## **Topics:**

- Benefits & Exclusions
- Pharmacy Services and Process/ 72 Hr. Prescription
- Provider Web Portal
- Transportation/NEMT
- Fraud, Waste & Abuse
- **Complaints & Appeal Process**
- **Prior Authorization Tool/Catalog**
- **Case Management Programs**
- Claims/ Top Billing Denials
- **General Updates**

Please make sure to RSVP.

## → www.elpasohealth.com/providers/provider-training.html

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Lunch will be provided.

Participation giveaways and a chance to win door prizes and gift cards will be available!

If you have any questions, please call our Provider Relations Department at

915-532-3778.

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